

Together *We Care*

Canada's largest long-term care and retirement convention

March 30 - April 1, 2020

Toronto Congress Centre

Dear *Together We Care* 2020 Participants

The Ontario Long Term Care Association (OLTCA) and the Ontario Retirement Communities Association (ORCA) are committed to protecting the health and safety of our residents, staff, members, and commercial partners we serve.

Both associations have been engaged in daily updates from the Ministry of Health, and informed by the guidance of the [World Health Organization](#) (WHO) and the [Centers for Disease Control and Prevention](#) (CDC), as well as being prudent of who our members are and who our members serve, we have come to a decision regarding the *Together We Care* 2020 Convention & Trade Show.

After much review and consideration, the *Together We Care* Convention Planning Committee has decided to cancel the *Together We Care* Convention and Trade Show 2020 in the best interest of all involved.

This includes the cancellation of the OLTCA's Annual General Meeting and the Leadership Dinner on Monday, March 30.

The ORCA Annual General Meeting will proceed Monday, March 30, from 2:30-4:30 via webinar (details to follow).

The *Together We Care* Convention and Trade Show remains an important educational event to share key research findings, knowledge and training across the long-term care and retirement community sectors, which is why this decision was not made lightly. The decision was based on the growing concerns of our member organizations, a thorough risk assessment of the event, based on Public Health Agency of Canada's risk assessment tool, the increasing number of confirmed cases of COVID-19 and most importantly, the duty we have to ensure the safety and protection of our residents, staff, members, and the commercial partners we serve.

The *Together We Care* Convention Planning Committee would like to apologize for any inconvenience this cancellation may cause to you.

More than that, we would like to thank you for your understanding and your patience. This was a tough decision – but the right one and we are grateful for your ongoing commitment to *Together We Care*, our associations, staff and the seniors we serve.

Thank you,

Donna Duncan, Chief Executive Officer, Ontario Long Term Care Association and

Cathy Hecimovich, Chief Executive Officer, Ontario Retirement Communities Association

Additional Information

Cancelling travel and accommodations

All *Together We Care* speakers, delegates, exhibitors, and sponsors are advised to cancel any prearranged travel and accommodations arrangements immediately.

Refund and TWC 2021 Participation

Now that we have formally notified you of the event's cancellation, we ask for your patience as we work to cancel the event with our contracted partners. In the coming weeks, we will be reaching out to you via the Event Secretariat regarding refunds, reimbursement options, and your planning and participation at *Together We Care* 2021.

Together We Care Convention and Trade Show 2021 will take place Monday, March 22 – Wednesday, March 24 at the Toronto Congress Centre.

Questions?

If you have any questions, please email info@together-we-care.com.